



If you would like more information about the Eagan data centers, which are located at 610 Opperman Drive, Eagan, Minnesota, 55123, an interactive tour is available on CD or online.

To contact the Eagan data centers, call 1-800-200-2544 option 2,  
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# EAGAN DATA CENTERS



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With over 100,000 square feet of raised floor space, the Thomson Reuters Eagan data centers employ industry-leading technology, stringent security features, multiple power sources and redundancy for critical systems.



## SECURITY

- > Digital-feed surveillance cameras are mounted at entry doors and throughout data center buildings
- > Thomson Reuters security staff completes extensive and ongoing training
- > Company-issued employee ID required for accessing the data centers
- > Data is regularly backed up, in automated and virtual systems
- > Data is stored in different facilities as needed
- > Critical data is stored in off-site vaults



## PROTECTION SYSTEMS

- > Three- and four-foot-deep dry moats divert water away from critical equipment
- > Facility and drinking water lines are routed externally to data processing rooms
- > Multiple cooling towers and air-conditioning units provide uniform and redundant cooling distribution and are constantly monitored
- > State-of-the-art early-detection fire suppression systems are used above and below the raised flooring
- > Gaseous fire suppression systems deploy below the raised flooring
- > A pre-action, dry-pipe system is used as an ultimate fail-safe



## POWER

- > Power is supplied by two separate substations
- > Color-coded systems provide dual, simultaneous paths to critical IT equipment
- > Separate UPS systems provide continuous power to critical load and protect against power surges and spikes
- > Each data center facility houses multiple diesel-fed generators, providing replacement power in the event that utility power is lost



## SUPPORT STAFF

- > Highly trained technology support staff available on-site 24/7
- > More than 500 IT, security, power and other engineers support the infrastructure
- > Proactive monitoring and troubleshooting for all platforms and networks
- > The data centers utilize change, incident, inventory and knowledge management systems to ensure high system and application availability and notification



## FACILITIES

The data centers are composed of:

- > E Building
  - 36,900 sq. ft. of raised floor space
  - Operational in 1990, upgraded in 2005
- > F Building
  - 42,000 sq. ft. of raised floor space
  - Operational in 1991, upgraded in 2004
- > ELL-S101
  - 6,000 sq. ft. of raised floor space
  - Operational in 2007
- > H Building
  - 17,500 sq. ft. of raised floor space
  - Operational in 2008
- > E1-S012
  - 5,400 sq. ft. of raised floor space
  - Operational in 2009



## TECHNOLOGICAL CAPABILITIES

- > Large installed base of distributed and mainframe systems
- > More than:
  - 23,000 mainframe MIPS
  - 5,200 Intel stand-alone servers
  - 7,600 Intel blades
  - 800 Unix servers
  - 1,700 virtual servers
- > Operating systems include: Z/OS, OS/390, Solaris, AIX, Microsoft® Windows®, Red Hat and SUSE
- > Supported databases include: DB2 UDB, Microsoft SQL Server, Oracle, DB2 OS/390, ADABAS and Sybase



- > Internet access through four 1-gigabit network pipes, fed from three different providers, transmit up to 4,000 megabits per second
- > High-speed corporate connectivity to 300 locations worldwide
- > More than 10 petabytes of installed storage disk and tape